

User Manual – Tender Submission

Amgros I/S tendering page



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1. Introduction

Welcome to Amgros I/S tendering page.

Amgros I/S tendering page is an online system that is to be used by companies that wish to submit tenders under pharmaceutical procurements, which is announced by Amgros I/S through the tendering page.

At udbud.amgros.dk or at www.amgros.dk underneath the top menu UDBUDS-LEVPORTAL, you can find Amgros' tendering page for pharmaceuticals. In this page you can also log-on as a user and get an overview of Contract notices, get access to tender material and other relevant information about a tender as well as submit tenders on different tenders.

This Manual contains a guide on how to submit a tender.

General prerequisites

Microsoft Internet Explorer 8.0 or a newer version must be installed. The latest version can be downloaded at www.microsoft.com.

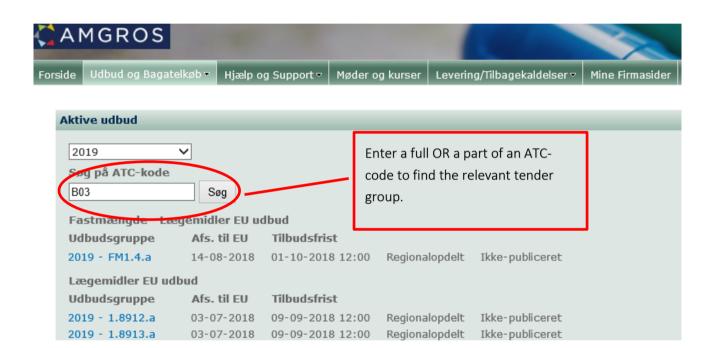
2. Tender submission

2.1 Tender material

In this section it is explained how;

- to see further information about a tender group,
- to ask questions, and
- to submit a tender, including editing and sending a tender.

To see further information about a tender group, including tender material etc. and submitting tenders, pick the desired tender group by clicking the tab ("Udbud og Bagatelkøb"):



A pharmaceutical in one ATC-code can be tendered by different tender groups (e.g. in different dispensing forms). In this case all tender group is shown.

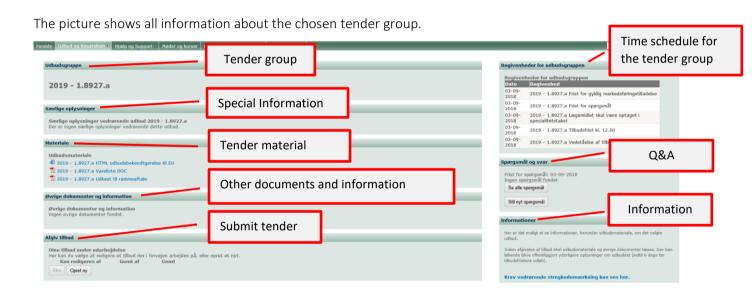
> Next, you pick the desired tender



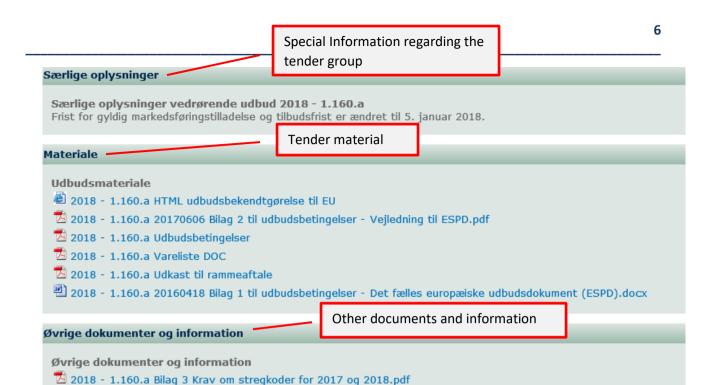
When you click on **the link with the tender group**, the system observes it as when you manually request the tender material.



> Click on the link (blue text see red circulated example)



• Tender material and documents with other information can be downloaded or shown in pdf-format.





It is essential that the tenderer reads the tender material and all other information regarding the chosen tender group before submitting a tender. There can continually be published further information about the tender on the tendering page, and it is the suppliers' own responsibility to be updated, as the advisory/notification function only applies when a new tender is published.

Why the supplier is **not** notified on publishing further information, including questions and answers regarding the specific tender.

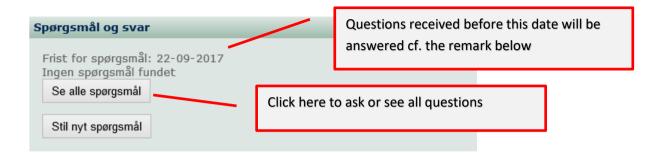
- You can read all Questions and answers published on the page and ask new questions.
- A new tender can be added on the chosen tender by clicking on "Opret ny" (create new). (For more information see section 2.3).

At the top right, user login is shown and the official time on Amgros' server. In other words; it is that time which is valid when submitting a tender before the deadline.

2.2 Questions and answers

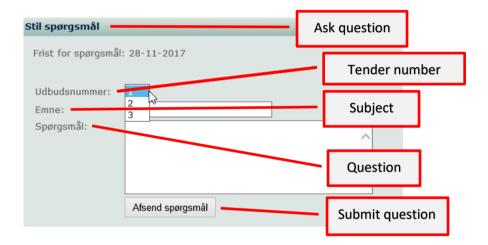
If one has chosen to be shown questions or answers for a tender, a list of the asked questions as well as the answers is shown.

:



Furthermore, you can ask a new question which will be answered by Amgros. Click on "Stil nyt spørgsmål" (ask a new question) to type the question, on the window as shown below. Notice, to be able to send a question, a tender number ("Udbudsnummer") (dropdown list) must be noted. The tender number can be seen in the item list amongst other things.

(Attention: the tender number is not the same as tender group.)





All questions will be published in anonymized manner. This means that other companies and users interested in the same tender group will not be able to see who asked the question.

The question, that is asked after the stated deadline will also be answered unless the character of the question makes it excessively difficult to answer no later than 6 days before the end of the deadline.

Questions and answers are published continually on the tender system. And it is the supplier's responsibility to be updated.

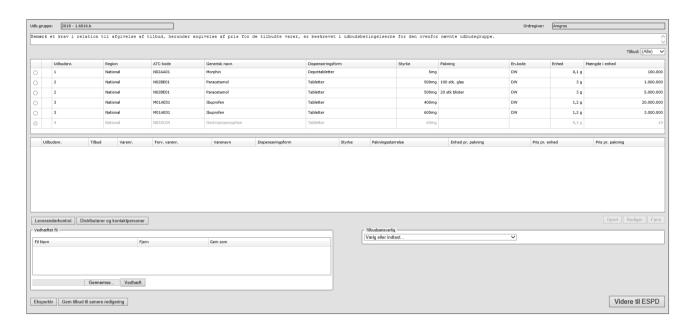
Questions that is received later than 6 days before the end of the deadline will not be answered.

2.3 Create tender

To submit a tender, you have to:

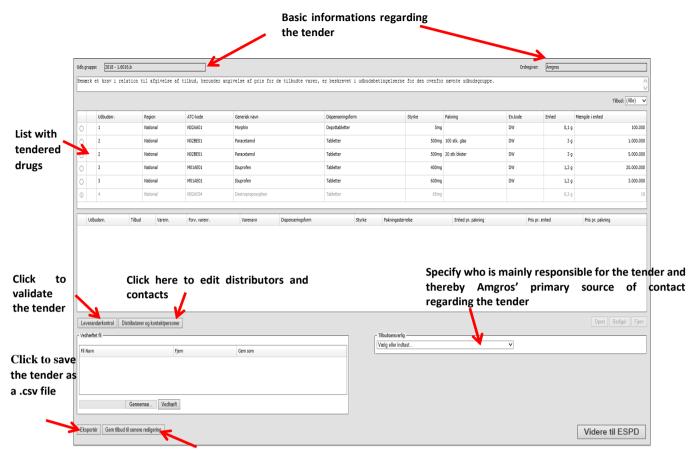
> Click on "Opret ny" (create new):





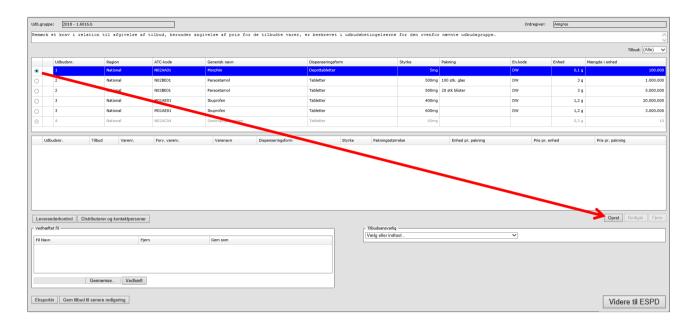
The tender window

The tender window consists of the following elements:



Use if the tender isn't fully edited.

To choose a tender line from the top list, click on it once. It will turn blue and a dot is shown.



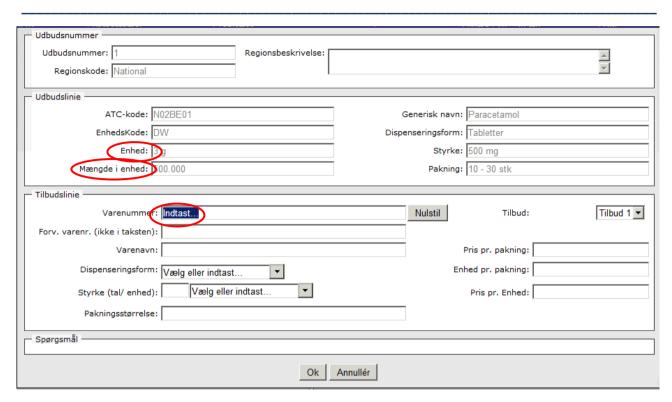
In the tender window the tendered drugs are numbered with a tender number. Every tender number is considered as an independent tender of the stated pharmaceutical and is tendered regardless of the other tender numbers. A supplier can therefore choose to submit a tender on one or more tender numbers and conclusion of framework agreement will happen separately for every tender number. (The screenshot above shows a tender with 3 tender numbers.



Amgros' tendering page is designed so that submission of a tender will be submitted as a collective tender on all relevant tender numbers in the specific tender group. Therefor the tenders on **all** tender numbers in the specific tender group must be filled and send together. This means that it is only possible to submit a tender for one tender group, otherwise all previous submitted tenders will be deleted.

If a tender number consists of multiple lines (as it is the case for tender number 2 above) it is a requirement, that the supplier submits a tender on at least one item pr. line under the respective tender number. For the respective tender group, the tender conditions are referred to.

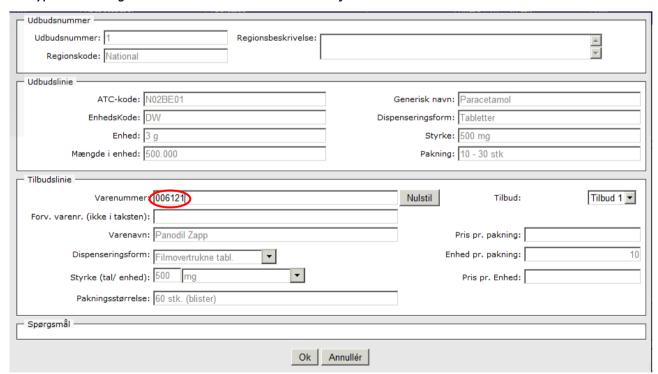
To create a tender on the chosen tender number, click on "Opret" (create). This will open the tender window:

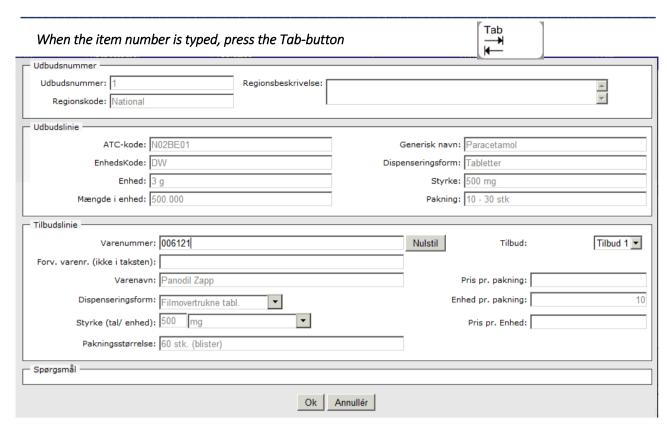


For more information regarding the stated "Enhed" (Unit) and the expected "Mængde i enhed" (Quantity in Unit) the tender conditions are referred to.

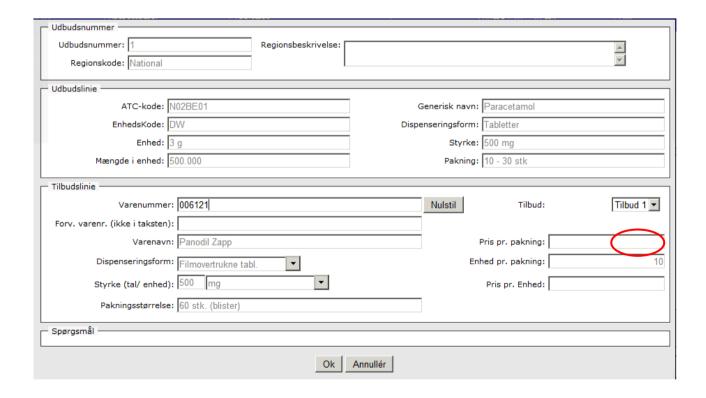
If the item exists in Lægemiddelstyrelsens electronic list Medicinpriser.dk (herein after referred to as "taksten").

Type in the assigned item number in the item number field.





When the item is shown and fit with the mentioned ATC code for the tender number the empty fields on the page will automatically be filled out:



Next, insert" pris pr. pakning" (price per package) and press Tab. If "Enhed pr. pakning" (unit per package) is known from "taksten" the system will calculate "Pris pr. enhed" (price per unit) automatically.

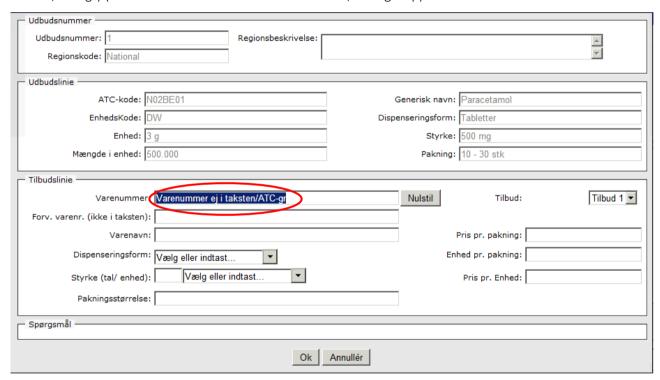


If information in" taksten" is not given "Enhed pr. pakning" (unit per package), the supplier must type in "Enhed pr. pakning" (unit per package) on the basis of the "Enhed" (unit), that is given in the tender line and the stated packing size.

- If the information is not correct one can press" Nulstil" (reset) to start again.
- ➤ When all data are gone, *click "OK*" to save the tender on the item.

Item not in "taksten"

If "the item does not exist in "taksten", "Varenummer" (item number) will state "Varenummer ej I taksten/ATC-gr) (item number does not exist in "taksten" / ATC-group)



If the above pops-up, please check:

- 1) If the item number is correct or the item number does not belong to the specific ATC-code. If it is the case you can press the reset button and then enter the real item number, which belongs to the ATC-code in the field "Varenummer" (item number), and the remaining fields will be filled out automatically with data from "taksten" (cf. the description above).
- 2) In case the item does not exist in "taksten" you can specify the item number which you expect to come in "taksten" in the field "Forv. Varenr. (ikke I taksten)" (expected item number (does not exist in "taksten"), (cf. the description below).



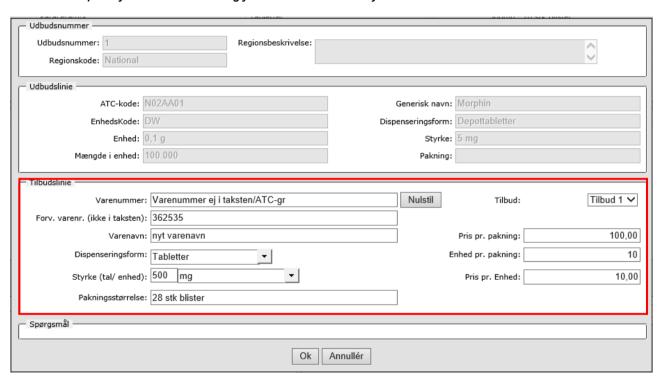


Remember that there must be a marketing authorization for the items tendered within the time limit specified in the tender conditions for the respective tender group.

If the system has not registered the item number in the "taksten" (and it is stated "Does not exist in "taksten" / ATC gr."), it is the supplier's responsibility to ensure that Amgros receives documentation of a valid marketing authorization on time.

A copy of the marketing authorization may be attached to the final tender together with the other documents prior to dispatch to Amgros (See section 2.4 Attach file) or sent to Amgros by E-mail to udbud@amgros.dk, thus Amgros receives a copy of the authorization before expiry of the period for the marketing authorization specified in the tender conditions.

Enter the item number in the field" Forv. Varenr. (ikke i taksten)" (expected item number (does not exist in "taksten") and fill out the remaining fields with the items information.



Click "OK", when everything is entered

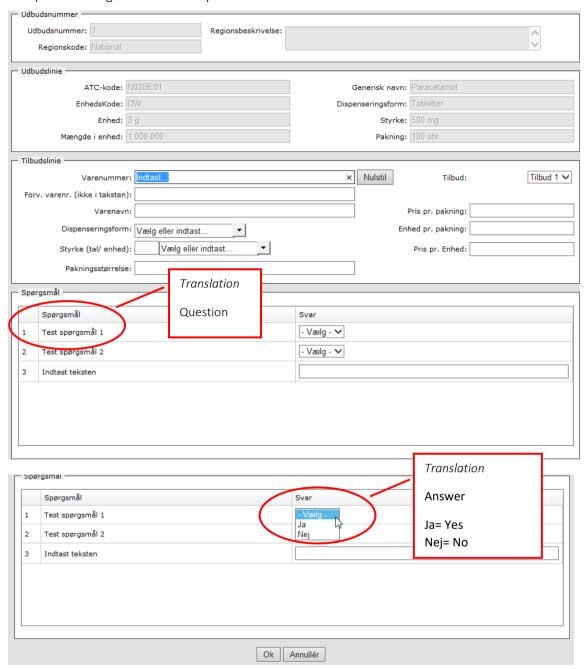


Notice that the system automatically calculates a "Pris pr. Enhed" (price per unit) on basis of supplier's information on "Enhed pr. Pakning" (unit per package) and "Pris pr. Pakning" (price per package).

Notice that not all fields can be filled. Information in one field can result in an automatic calculation in another field, like fields related to "Enhed" (unit).

Questions to be answered at tender submission

In some tenders there can occur questions, which must be answered at the tender submission. Answering the questions might be mandatory



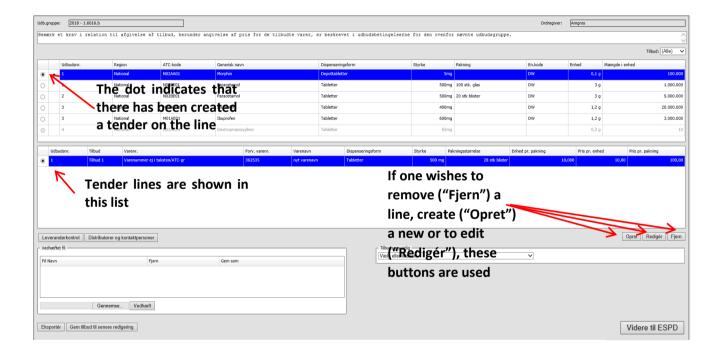
If the mandatory questions are not answered when the tender is saved, there will be a notification regarding the missing answers to the respective questions.

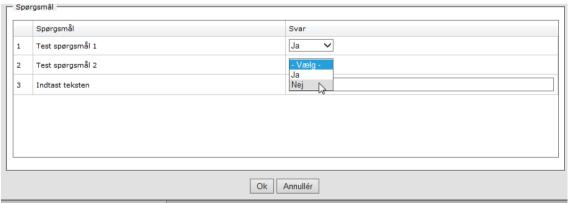
If the tender does not have questions, the screenshot below will be shown:



Tender lines in the tender window.

> When one has created a tender on a tender line, it will be spread in the tender window in the bottom part.





You can create multiple tender lines per tender line, if this is relevant according to the specification of the tendered pharmaceutical cf. the tender conditions. Already existing tender lines can be edited or deleted as required.



It is recommended, that one activates the button "Leverandørkontrol" (supplier check) regularly when you terminate a tender number to be sure that the tender is saved or submitted. A tender with an error cannot be saved. (For more information regarding" Leverandørkontrol" (supplier check) please see section 2.7).

2.4 Attach file

For some tender groups, the supplier must, as part of a tender, send different documents as specified in the tender announcement and / or the tender conditions for the respective tender group. These documents should be attached as files sent to Amgros as part of the tender.

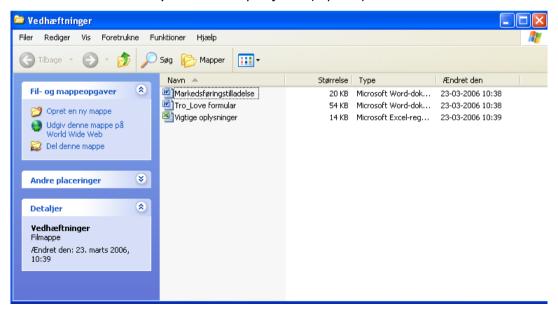
All documents can be attached as PDF-files or scanned JPG-files. The system allows attachment of up to 5 files. If there are more than 5 files, they should be downloaded as a ZIP-file, as you can only attach 5 files per tender (regardless of how many tender numbers the tender includes). Below is explained how one can create a ZIP-file.



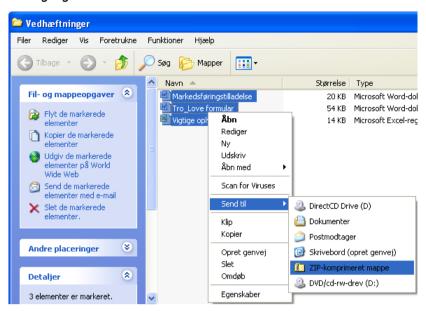
To create a ZIP-file varies depending on which system is used. The guide below is how to create a ZIP-file using Danish Windows.

Opret ZIP-fil

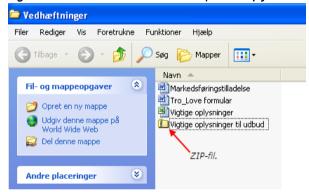
Find the documents in your Windows pathfinder (explorer):



Highlight the relevant documents:



> Right click and choose "Send til" (send to) followed by clicking on the option "Zip-komprimeret mappe":

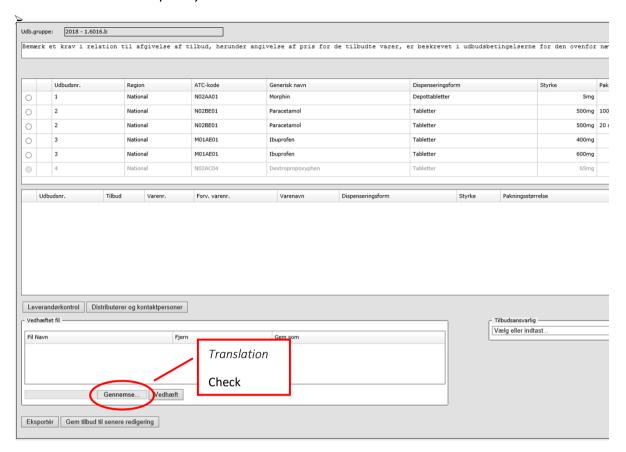




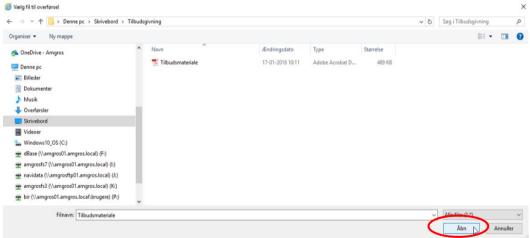
The ZIP-file must not take up more space than 12 MB.

The ZIP-file is now created and can be attached to the tender. It is done as so:

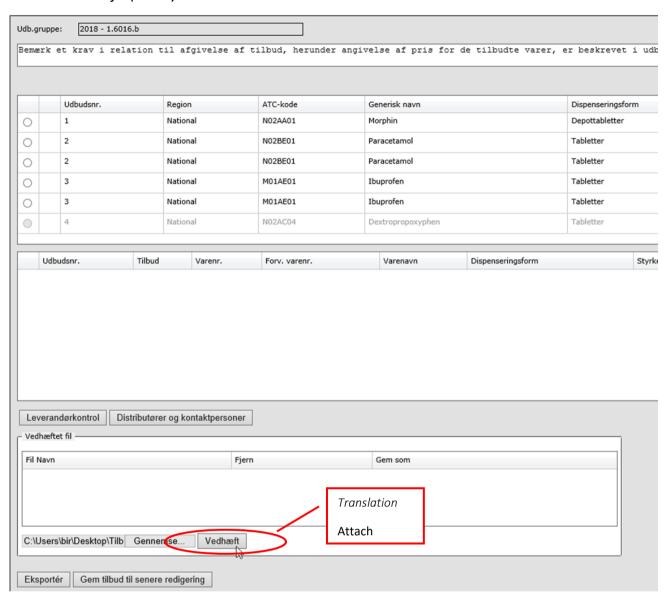
Click on "Gennemse" (check):



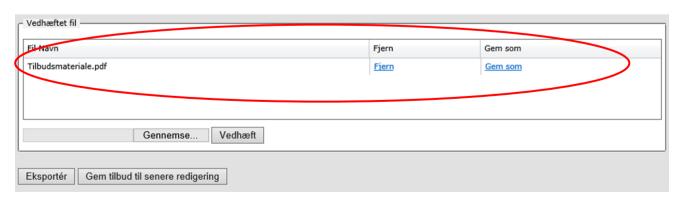
Find the file on the network and press "Åbn or Open"



Press "Vedhæft" (attach):



The file is now shown in the file overview on the tender.



Now the system will link the file to the tender, when submitted.

If the supplier submits a tender under multiple tender groups, then some of the required documents could be the same for these tender groups. Because of Amgros' process of tenders it is a requirement that all required documents under a tender group is send with the tender submitted under the respective tender group. If the above is not fulfilled for each tender the tender will be seen as non-compliant cf. the tender conditions point 8.

All documents must be sent electronically.



The size of the attached file or the total size of all the files can be no more than 12 MB. The system will give a warning if this limit has passed.

2.5 Save tenders for later editing

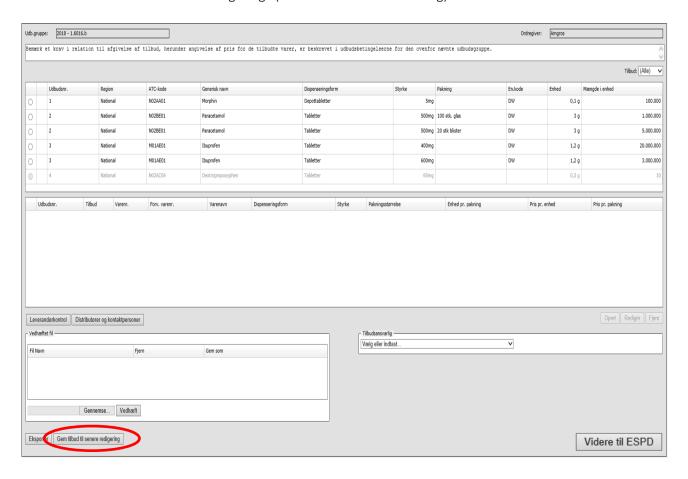
If you would like to stop working on the tender during your submission, you can save the tender for later editing.



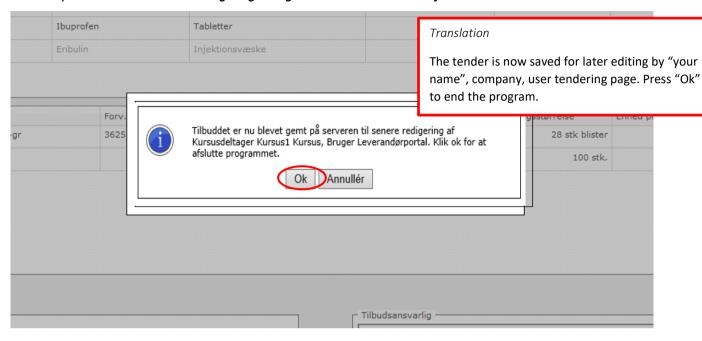
It is important to know that "leverandørkontrol" (supplier check) is activated automatically. If there is a mistake in the tender it cannot be saved until the mistake is corrected.

The tender is saved for later editing by either you or another person, who is also created as a user in the tendering page, please see below:

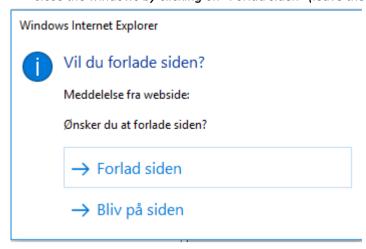
Press on "Gem tilbud til senere redigering" (save tender for later editing).



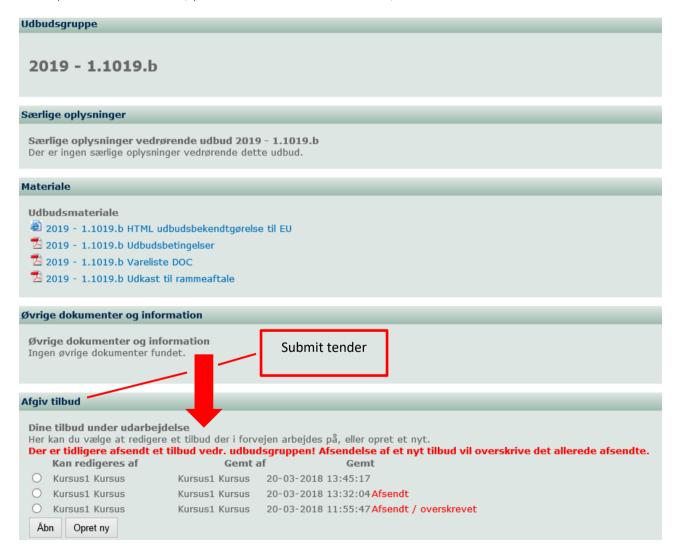
> Next press "Ok" when the message regarding who the tender is saved for is read



> Close the windows by clicking on" Forlad siden" (leave the page)



In the picture for the tender, you can see the submitted tender, as well as who has saved the tender.





The tender can be opened to continue working on it. This is done by highlighting the saved tender and pres "Åbn" (open).

Please notice that other users will be able to create brand new tender and thereby overwrite/replace the existing.

In case of the responsible person is absent other users at the same tender will still be able to work on the tender.

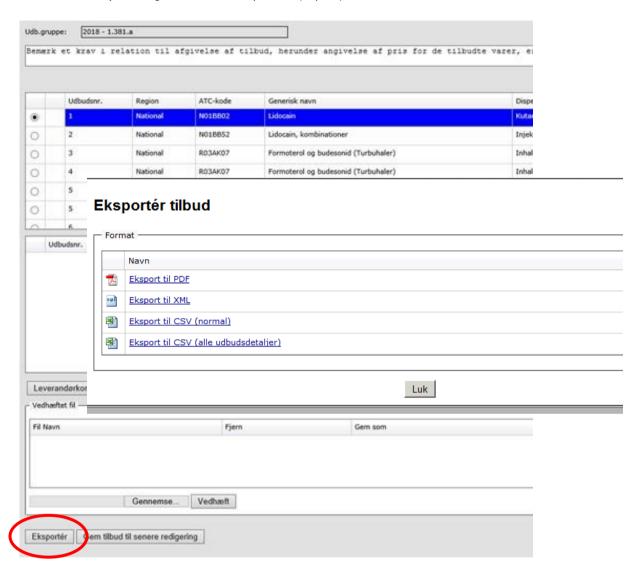


Upon submission of a tender to Amgros the submitted tender is saved automatically.

2.6 Export tender

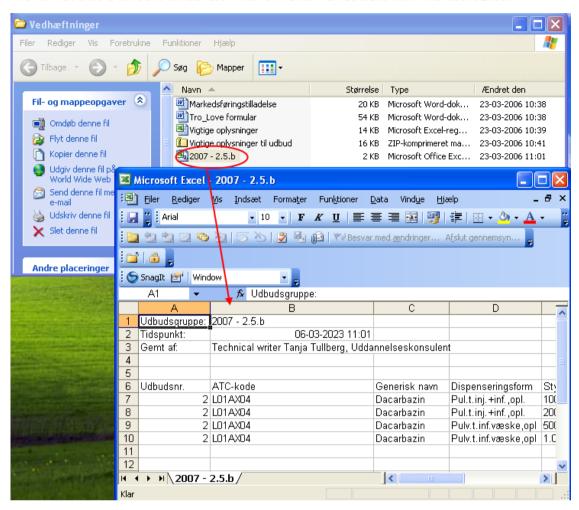
When nearly completed with submitting a tender or you wish to save and review already submitted tenders, it is possible to export the tender to your own computer.

This is done by clicking the button "Eksporter" (export):



- Next, choose where the file is saved
- It is possible to choose between two different formats (files of type):
 - 1) CSV (normal): Here it is possible to export all the created tender details
 - 2) CSV (all tender details): Here it is possible to export the entire tender group with all the tender details, and if there is created tender details they will be exported as well.
 - 3) PDF: A formatted report
 - 4) XML: Special format that is only usable internally for submission

The format that is saved is called .csv. This format is viewed best with Microsoft Excel:



By downloading the tender to your own computer, you will be able to get an overview of the entire tender.



There is no link between the csv.file or PDF-file and the tendering page. This means, that you have to make all corrections/changes directly in the tendering page.

When the tender is fully edited in the tendering page, it is ready for submission.

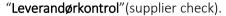
2.7 On to ESPD

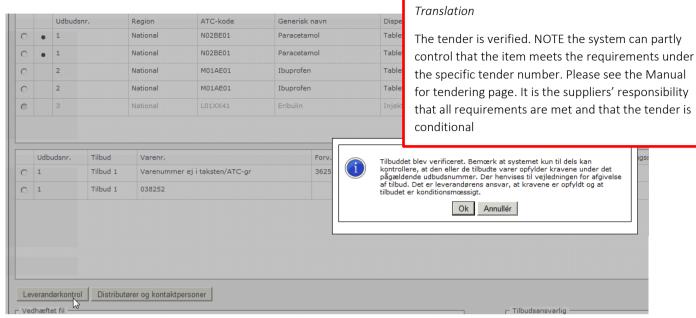
When the tender data is completed, the tender is ready to be send to Amgros. Next click on "Videre til ESPD" (next to ESPD), where you are asked to confirm the distributors and contact persons. You will then be directed to answer ESPD questions, if you agree in the prefilled answers,

Click "Næste" (next) in the first picture and "Accept" in the next.

The tender will be saved automatically to the user that is logged in and has pressed submit when the tender is submitted. (Note that other users who are registered in Amgros' Supplier and Tender Portal (Amgros' Leverandør- og Udbudsportal) under the particular tender will also have access to open and edit the tender). If you wish to make a correction after submission you can open the submitted tender and make corrections and resend the tender. **Tenders can be edited until the tender expirations date.**

When the tender is submitted it will automatically be checked up in the system. It is possible to make a checkup during the tender submission. This is done by clicking on





As it appears on the picture, when the verification is completed you will be informed whether it is necessary to change information before submission.

It is recommended to continually click "Leverandørkontrol" (supplier check).



The following are checked:

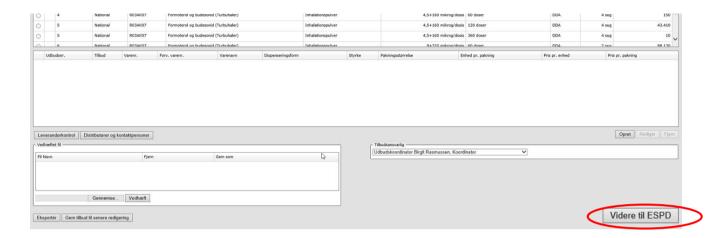
- That there is tender submitted for all tender lines with the same tender number (always controlled)
- That "Pris pr. enhed" (price per unit) is identical for all pharmaceuticals regardless packaging size. For further information please check the specific tender specification.

Notice, the system can partly control that the pharmaceuticals meet the requirements under the specific tender number.

It is the supplier's responsibility that every requirement is fulfilled and that the tender is compliant.

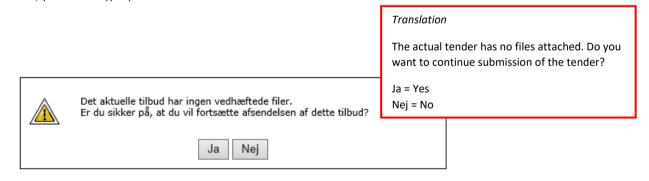
Following a tender responsible is associated and the tender is saved:

- Associate a tender responsible who is Amgros' contact person. When the tender subsequently is processed/handled, and results of the tender is sent.
- > Remember to attach relevant files.
- In the tender window click on" Videre til ESPD" (next to ESPD).



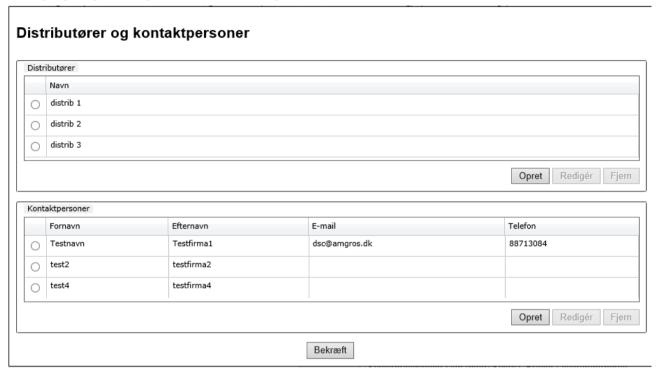
When clicking" Videre til ESPD" (next to ESPD) the tender is saved automatically to the user, that submits the tender. It is still possible to edit the submitted tender until the tender deadline.

If there are no attached files to the tender, the reminder below will pop-up. If there are no files to be attached, press "Ja" (yes).



Next: you will be asked to confirm the distributors and contact persons (distributører og kontaktpersoner). This information will appear on the appendix to the Framework Agreement, if an agreement is made with the tenderer:

➤ If the information is correct, click on" Bekræft" (confirm). If not change the information by highlighting/marking a line and click" Redigér"(edit):





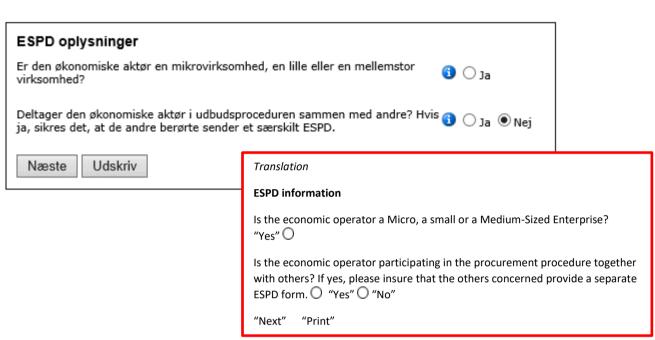
If distributor- or contacts information needs to be updated or edited permanently, it is done by clicking "Mine firmasider" (my company page) ⇒ "Firmastamdata" (company master data) ⇒ "Kontaktpersoner og distributører" (contact persons and distributors).

2.8 Declaration concerning ESPD

Next step is submission of ESPD. The tender cannot be submitted without submission of ESPD. Initially the ESPD information must be filled.



For further information regarding the points click on the



> Mark the relevant choices and click on" Næste" (next):

If you click" Ja" (yes) as shown below, additional questions will appear as below which must be answered.

ESPD oplysninger				
Er den økonomiske aktør en virksomhed?	mikrovirksomhed, en lille eller en mellemstor			
Deltager den økonomiske al ja, sikres det, at de andre b	ktør i udbudsproceduren sammen med andre? Hvis 🕦 💿 Ja 🔾 Nej erørte sender et særskilt ESPD.			
Hvis ja:				
a) Angiv den økonomiske ak	ktørs rolle i gruppen (leder, ansvarlig for specifikke opgaver osv.:			
	^			
	~			
b) Angiy de øyrige økonomis	ske aktører, der sammen deltager i udbudsproceduren:			
-,·g				
c) Angiv i givet fald navnet	på den deltagende gruppe:			
	Translation			
	ESPD information			
	Is the economic operator a Micro, a small or a Medium-Sized Enterprise? O "Yes"			
Næste Udskriv	Is the economic operator participating in the procurement procedure together with others? If yes, pleas insure that the others concerned provide a separate ESPD form. O "Yes" O "No"			
	If yes:			
	a) Please indicate the role of the economic operator in the group (leader, responsible for specific tasks):			
	b) Please identify the other economic operators participating in the procurement procedure:			
	c) Where applicable, name of the participating group:			
	"Next" "Print"			

> Answer the questions and click on" Næste" (next):

Next: questions regarding mandatory grounds for exclusion must be answered.

In the example below, all the markings are set in" Nej" (no).

Obligatoriske udelukkelsesgrunde				
Er den økonomiske aktør selv eller en perso aktørs administrations-, ledelses- eller tilsy repræsentere eller kontrollere eller til at tra seneste fire år ved endelig dom dømt eller eller flere af de i udbudslovens § 135, stk.	nsorgan eller har beføjelse til at effe beslutninger heri, inden for de har vedtaget bødeforlæg for én	(1)	○ Ja	● Nej
Hvis ESPD dokumentation er tilgængelig i e dokumentationen indsættes her:	lektronisk form, kan links til	1		
Har den økonomiske aktør tilsidesat sine fo skatter og afgifter eller bidrag til sociale sik udbudslovens § 135, stk. 3?			○ Ja	● Nej
Hvis ESPD dokumentation er tilgængelig i e dokumentationen indsættes her:	lektronisk form, kan links til	(1)		
Er den økonomiske aktør opmærksom på e pågældende udbud, en konkurrencefordrejr inddragelse af de økonomiske aktører i forb forhold til det pågældende udbud, eller har givet groft urigtige oplysninger, tilbagehold stand til at fremsende supplerende dokume 136?	ning som følge af den forudgående eredelsen af udbudsproceduren i denne i det pågældende udbud t oplysninger eller ikke været i	(1)	○ Ja	● Nej
250.	nslation			

Accept Udskriv Obligatory exclusion criteria

Tilbage

Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgement for one of the reasons listed in Procurement law § 135, no. 1, by a conviction rendered at the most four years ago?

If the relevant ESPD documentation is available electronically, please insert links here:

Translation

Has the economic operator met all its obligations relating to the payment of taxes or social security contribution, as indicated in procurement law § 135, no. 3. $\bigcirc \text{ "Yes"} \bigcirc \text{"No"}$

If the relevant ESPD documentation is available electronically, please insert links here:

Translation

Has the economic operator aware of any conflict of interest, as indicated in procurement law § 136 (has the economic operator entered into agreements with other economic operators aimed at distorting competition, or has provided serious incorrect information, or withheld such information or has not been able to submit supporting documents), due to its participation in the procurement procedure

O "Yes" O "No"

"Return" "Accept" "Print"

> Mark the relevant choices and click on" Accept":

If the markings are set in "Ja" (yes) as shown below, some fields with additional questions will appear and must be answered.

> Answer the questions and click on" Accept":

Obligatoriske udelukkelsesgrunde
Er den økonomiske aktør selv eller en person, der tilhører den økonomiske aktørs administrations-, ledelses- eller tilsynsorgan eller har beføjelse til at repræsentere eller kontrollere eller til at træffe beslutninger heri, inden for de seneste fire år ved endelig dom dømt eller har vedtaget bødeforlæg for én eller flere af de i udbudslovens § 135, stk. 1 nævnte forhold?
Hvis ja, angiv uddybende oplysninger om dommen og oplysninger om, hvorvidt der er truffet foranstaltninger til selvrehabilitering ("self-cleaning"):
^
~
Hvis ESPD dokumentation er tilgængelig i elektronisk form, kan links til dokumentationen indsættes her:
Har den økonomiske aktør tilsidesat sine forpligtelser vedrørende betaling af skatter og afgifter eller bidrag til sociale sikringsordninger, som nævnt i udbudslovens § 135, stk. 3?
Hvis ja, angiv uddybende oplysninger om den manglende opfyldelse af forpligtelser, herunder landet hvori forpligtelserne ikke er overholdt og beløbets størrelse:
^
~
Hvis ESPD dokumentation er tilgængelig i elektronisk form, kan links til dokumentationen indsættes her:
Er den økonomiske aktør opmærksom på en interessekonflikt i forhold til det pågældende udbud, en konkurrencefordrejning som følge af den forudgående inddragelse af de økonomiske aktører i forberedelsen af udbudsproceduren i forhold til det pågældende udbud, eller har denne i det pågældende udbud givet groft urigtige oplysninger, tilbageholdt oplysninger eller ikke været i stand til at fremsende supplerende dokumenter, som nævnt i udbudslovens § 136?
Hvis ja, angiv uddybende oplysninger om forholdet:
Tilbage Accept Udskriv 2/2

Translation

Obligatory exclusion criteria

Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgement for one of the reasons listed in Procurement law § 135, no. 1, by a conviction rendered at the most four years ago?

If yes, please indicate information of conviction and has the economic operator taken measures to demonstrate its reliability despite the existence of a relevant ground for exclusion ("Self-Cleaning")

O "Yes" O "No"

Translation

If the relevant ESPD documentation is available electronically, please insert links here:

Has the economic operator met all its obligations relating to the payment of taxes or social security contribution, as indicated in procurement law § 135, no. 3.

If yes, please indicate information of which obligations was not met, herby Country or Member

State concerned, and the amount concerned

O "Yes" O "No"

Translation

If the relevant ESPD documentation is available electronically, please insert links here:

Has the economic operator aware of any conflict of interest, as indicated in procurement law § 136 (has the economic operator entered into agreements with other economic operators aimed at distorting competition, or has provided serious incorrect information, or withheld such information or has not been able to submit supporting documents), due to its participation in the procurement procedure

O "Yes" O "No"

If yes, please provide details:

"Return" "Accept" "Print"

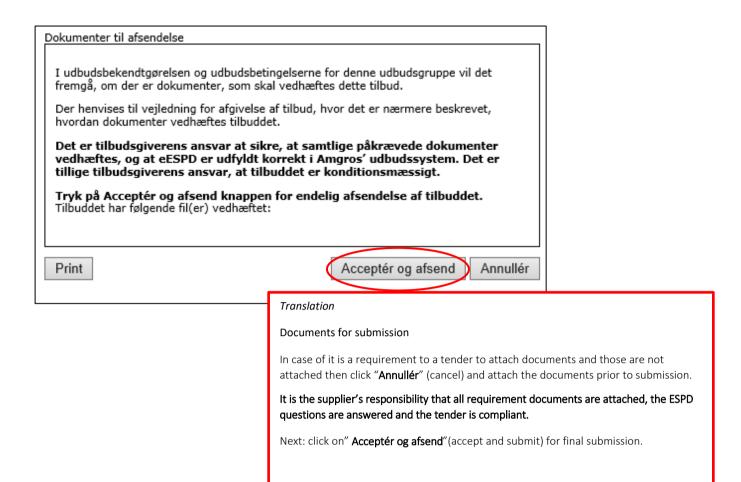
Now a new window will open, a reminder for attaching one or more files to the tender.

Click "Acceptér", if there are no files to be attached to the tender.

In case of it is a requirement to a tender to attach documents and those are not attached then click "Annullér" (cancel) and attach the documents prior to submission.

Next: click on" Acceptér og afsend" (accept and submit) for final submission.

"Accept and submit" "Cancel"



When you accept, the tender will be checked up in the system as described earlier.

"Print"

When the tender has been controlled by the system, it needs to be encrypted and approved for submission:

Next: the tender will be sent to Amgros and a receipt for "Dokumenter og afsendelse" (documents and submission) and a confirmation for "Tilbud sendt" (tender submitted) with a verification code will be shown on the screen (see screenshots below).

It is recommended to print both, as they are documentation for that the tender has been submitted with the attached files.

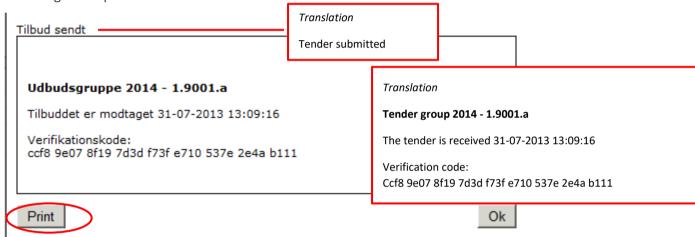
If there is only one attached file, the name of the file will be shown.

If there are multiple files, the names of these will be shown. If they are big files, the following picture is shown:



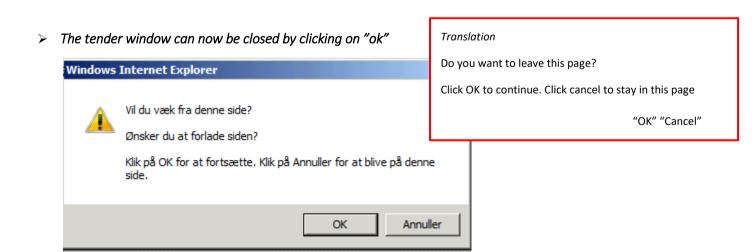
This means that the system is working on finishing and submitting.

Following a receipt for the submission is shown.





The tender is now encrypted and saved on a secure server. It cannot be opened by Amgros before the tender deadline has passed. The receipt should be printed (Click on Print), as this is the tenderers prove for submission.



.....

When you return to the tendering page and click on the tender that is submitted, the following screenshot will be shown:



When there has been submitted multiple tenders on one tender, "Afsendt / overskrevet" (submitted/overwritten) will appear on the previous submitted tenders. On the last submitted tender there will only appear "Afsendt" (submitted).

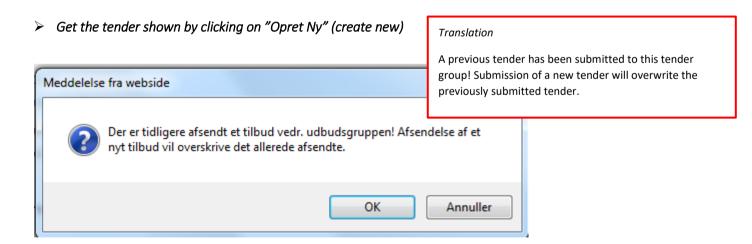
In this way you will be able to see which tender has been submitted. If you have a saved a tender, you will still be able to edit the saved tender.



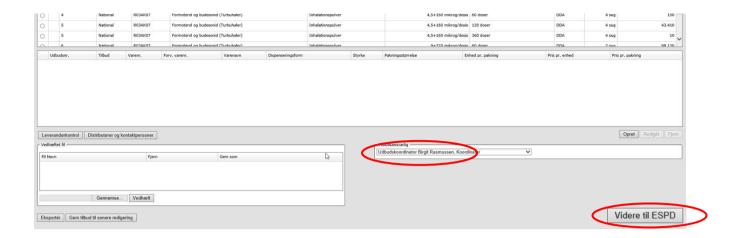
Until deadline of a tender it is possible to create a new or edit saved tenders. Notice that when you submit a tender and would like to edit the tender after the submission the tender will appear as overwritten.

2.9 Cancel a tender

If you wish to cancel an already submitted tender, you have to submit a new updated tender or a blank tender. This must be done before the tender deadline. A blank tender is created by:



Click "OK":



- > Pick Tilbudsansvarlig (tender accountable)
- > Click "Afsend tilbud til Amgros" (submit tender to Amgros).

3 Log Out

When you wish to leave the system, click on Log Out (the lock) in the upper right corner of the page.

